BUSINESS PROCESS RE-ENGINEERING

Whether it’s the first step toward outsourcing a non-core process, or a stand-alone consultation to evaluate the way your company does business, DATAMARK’s team of Business Engineering consultants can rethink, redesign and deliver a re-engineered solution to improve the efficiency, productivity and cost-effectiveness of your business processes.

Engaging the DATAMARK Business Engineering Team

DATAMARK consultants are ready to provide an on-site analysis of your business process. Depending on your needs, DATAMARK will assemble a team of specialists in business re-engineering, technology, statistical analysis, and process documentation. Team members are trained in Lean Six Sigma methodologies to identify ways to improve process efficiency, increase quality and reduce wasteful steps.

Solutions to improve your business processes . . .

If your organization is struggling with business processes that have become costly and inefficient, DATAMARK can apply its business process re-engineering expertise to develop a cost-saving solution.

www.datamark.net
Business Process Re-engineering

Applying the Evolution Solution™ to your process

Our Evolution Solution™ consists of a step-by-step plan to rethink, redefine and redesign your business processes while seamlessly shifting them to an outsourcing model.

![Graphical representation of the Evolution Solution™ process]

**Business Process Analysis (BPA)**

DATAMARK’s Business Engineering team begins the evolution to a transformed process with a Business Process Analysis (BPA). This is a thorough examination of your process to define requirements, benchmarks current operations, and identify opportunities for improvement.

**Process Migration Methodology**

Using our Process Migration Methodology (PMM), DATAMARK implements project management best practices to ensure a seamless transition of your back-office process to an outsourcing model. PMM ensures that services remain on time, on budget and at targeted quality levels.

**Process Relocation**

Now that we are familiar with company processes, operating procedures and needs, DATAMARK can transition the process to offsite, onshore, offshore or farshore locations to deliver labor arbitrage, around-the-clock service and other outsourcing benefits.

**Process Innovation and Improvement**

The transitioned process will be standardized, stabilized and documented using Lean Six Sigma methodologies. After key performance indicators are met, DATAMARK reanalyses the process to deliver continuous improvements in efficiency, speed, and quality. DATAMARK can implement a Business Process Management System (BPMS) to bring in all documentation and business requirements into a single governance system.

For more details about Business Process Re-Engineering, call 800-477-1944 or visit www.datamark.net/business-process-re-engineering